



CRITICAL RESPONSE GROUP
America's Common Operating Picture™

ESTIMATE

Critical Response Group
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United States

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BILL TO
Warren County School District
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Estimate Number: 344

Estimate Date: June 28, 2022

Expires On: September 26, 2022

Grand Total (USD): \$4,365.00

Services	Quantity	Price	Amount
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**Annual Implementation and Maintenance
Subscription (Per Site)**

9

\$485.00

\$4,365.00

The Annual Implementation and Maintenance plan ensures that Collaborative Response Graphics® remain accurate depictions of the facilities/grounds, distributed to first responders, and integrated into applicable public safety systems, including your Emergency Communication Center through RapidSOS, which allows emergency calls to be geolocated on the CRGs for your building. Included in this plan is an annual on-site walk-through or virtual map review to ensure the accuracy of our products.

Implementation and Maintenance Term: September
2022 - August 2023

Total: \$4,365.00

Grand Total (USD): \$4,365.00



UNDERSTANDING THE ANNUAL IMPLEMENTATION AND MAINTENANCE PLAN

The Annual Implementation and Maintenance Plan ensures that the Collaborative Response Graphics® (CRGs) of your facility are accurate and distributed to both you and your first responder community each year.

1. Annual Site Visits, Updates, and Enhancements

We conduct an in-person or virtual map review every year to ensure your CRGs remain accurate. Whether you are renovating, moving an AED, or adding a camera, we will make the update for you and redistribute the maps to both you and applicable first responders. Our products are enhanced yearly based off of direct feedback from real-world use and drills each year.



2. Distribution to your 911 Communication Center through RapidSOS, which allows

emergency calls to be geolocated on the CRGs for your building. One of the most difficult challenges faced by 911 personnel is receiving emergency calls from locations inside unfamiliar, complex buildings, and needing to relay this information to first responders

arriving on-scene, who also may also be unfamiliar with the site. When an emergency call is received from a site with a CRG, a 911 operator will now be able to reference location information on a CRG directly within RapidSOS, allowing that operator to make faster decisions and communicate more effectively to dispatched first responders. Failure to participate in the annual fee after year 1 will result in your CRGs removal from RapidSOS.

3. Distribution to Law Enforcement and Fire Service

Your building has multiple public safety departments that provide emergency services to your site. We distribute the maps to the law enforcement agency or fire service, and any other specialized units like tactical teams. Each of these agencies may use a different technology platform, like a computer-aided dispatch (CAD) system, to access maps; we will provide them with the right file type so they can make the CRG of your building as accessible as possible. We also offer annual virtual and in-person CRG training free of cost to these agencies.



4. Integration with Third Party Vendors



If you have a video management system, an emergency alert application, or any other technology platform that allows you to access map layers, we will work with you or that third party to make sure your maps are accessible in that platform. We can also provide CRGs in formats that are usable for IT data management, or other school-internal purposes.