

# REMI Communications

138 South Main Street - Greensburg, PA 15601-3102

(800) 510-REMI (7364) Voice

## Application For Service

This Location	<input type="checkbox"/> Administrative/Config Change
This Order (check all that apply)	<input type="checkbox"/> INITIAL <input type="checkbox"/> ADDITIONAL <input type="checkbox"/> CHANGE <input type="checkbox"/> DISCONNECT
Order #	Multi-Per Order Indicator
- - -	Of - - -
	Requested Due Date - - - 200

Email completed electronic applications to orders@remicomcommunications.com  
Fax the signed copy of the application to (888) FAX-REMI (888) 329-7364

### GENERAL INFORMATION (A SEPARATE ORDER IS REQUIRED FOR EACH SITE FOR EACH SERVICE TYPE)

Customer Name	Billing Address (if different from Service Site Address - Only applies to MAIN)	Previous Local Exchange Carrier
Trading As (DBA, etc.)		Previous Long Distance Carrier
Service Site Name (if different from Customer Name)	City	State Zip Code
Service Site Address	Business Contact	PA -
	Operational Contact	Telephone Number ( ) -
City	Accounts Payable Manager	Telephone Number ( ) -
State Zip Code		Telephone Number ( ) -
PA -		Local Minutes of Use

### TERM AGREEMENT OPTION

This "Term Agreement Option" is offered by Remi Communications to Customer pursuant to and in accordance with Section 3.8 of the our tariff PA PUC Tariff #1 and the applicable Product Terms and Conditions as specified on our Internet website. This election does not modify in any way our tariffs which govern the relationship between Remi and Customer, except for: the specific waivers of Remi described herein; the term agreements of Customer contained herein, and; the penalties expressly described herein if Customer fails to satisfy its commitments hereunder. One (1) Year Term Agreement Option: 50% waiver of certain service installation charges normally due and payable. All other charges, including early cancellation penalties, apply. Two (2), Three (3) and (5) Year Term Agreement Option: 100% waiver of certain service installation charges normally due and payable. All other charges, including early cancellation penalties, apply. Rates for services shall remain fixed, at the rates outlined herein for the period of the term selected unless regulatory changes adversely affect our ability to offer the services at the specified rate. Early Cancellation Penalties - Cancellation in months one (1) through three (3): The Cancellation Penalty shall be an amount equal to 100% of all remaining fixed monthly charges (including surcharges) for all contracted services for the remaining term of the agreement, plus 100% of the waived non-recurring charges. Cancellation after month three (3): The Cancellation Penalty shall be an amount equal to 100% of the remaining fixed monthly charges (including surcharges) for the remaining term of the agreement. In the event that the Customer is notified that Remi can no longer provide the services at the specified rate, the Customer may cancel the service without penalty. If a Customer experiences a service-affecting problem which we are unable to resolve within a 90 day period after receiving written notification from the customer that the problem exists, we will waive the early cancellation penalty for the affected service only. The term of the selected Term Agreement Option shall commence upon the last installation date of the last service installed pursuant to this Application for Service. At the end of the initial term and each term thereafter, this Term Agreement Option will automatically renew for a period equal to the initial term unless either party receives written notification of the other party's intent to cancel at least 60 days prior to the end of each term.

☐ Year Term Option Selected

### PAYMENT & INVOICING OPTIONS (These options are available at the MAIN Account level ONLY.)

Email Address for online e-bill Notification	Customer Account Number (if known)	Paper Billing Format Option <input type="checkbox"/> \$25 Monthly Charge	Intelligent Bundle Multi-location Pooling <input type="checkbox"/>
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### LOCAL DIAL TONE LINE SERVICE - List every telephone number starting with the Billing Telephone Number (Main number on the Local Exchange Carrier bill). A separate order form for each BTN is required.

The "HG" & "Position" entries are used to setup multi-line hunting. Enter a desired Hunt Group Letter (starting with A) followed by the desired Position of that line within the Hunt Group (Ex. "A" & "003" = Hunt Group "A", Third Line in the hunt group sequence). If you are requesting a new line, populate the box with the desired Hunt Group and Position and enter "New" in the NPA of the Telephone Number field. If you do not desire that a line be associated with a Hunt Group enter "N/A" in the Position box for that line.

( ) -			BTN for this order			<input type="checkbox"/> BTN Continued on next order form			<b>Remi800 Service</b>		NOTE: POTS number MUST be a Remi-provided local telephone line.	
HG	Position	Telephone Number	HG	Position	Telephone Number	HG	Position	Telephone Number	Toll Free Number	Rings in on "POTS" Number		
( )	-	( ) -	( )	-	( ) -	( )	-	( ) -	( ) -	( ) -		
( )	-	( ) -	( )	-	( ) -	( )	-	( ) -	( ) -	( ) -		
( )	-	( ) -	( )	-	( ) -	( )	-	( ) -	( ) -	( ) -		
( )	-	( ) -	( )	-	( ) -	( )	-	( ) -	( ) -	( ) -		
( )	-	( ) -	( )	-	( ) -	( )	-	( ) -	( ) -	( ) -		
( )	-	( ) -	( )	-	( ) -	( )	-	( ) -	( ) -	( ) -		
( )	-	( ) -	( )	-	( ) -	( )	-	( ) -	( ) -	( ) -		
( )	-	( ) -	( )	-	( ) -	( )	-	( ) -	( ) -	( ) -		

☐ FULL MIGRATION (Check here if this order is intended to migrate all lines listed in the existing Customer Service Record for this BTN) ☐ CENTREX MIGRATION (Complete the CENTREX Feature Form)

### RemiMessenger Service - Toll Free Number Porting

If an existing toll free number is to be ported for use in RemiMessenger enter the toll free number in the space provided below.

( ) -	( ) -	( ) -	( ) -	( ) -	( ) -	( ) -
( ) -	( ) -	( ) -	( ) -	( ) -	( ) -	( ) -

The above customer ("Customer") requests Remi Communications ("Remi") to provide the communication services ("Services") described herein, in accordance with the applicable state and federal tariffs and the applicable Product Terms and Conditions as specified on the Company's Internet website. Upon acceptance and approval of this application for service, Remi agrees to provide such Services to commence upon the installation date. The customer hereby authorizes Remi to perform such Credit investigation as may be necessary in order to determine the acceptability of this application. The customer hereby appoints Remi as the primary carrier for all local, intraLATA and interexchange services for all telephone and toll free numbers listed above or those new numbers provided as a result of this application for service. Remi is hereby authorized as the customer's agent and primary carrier to rearrange, order or change such telecommunication services herein described and freeze such authority to the exclusion of other such service providers until such time as the Customer notifies Remi, in writing, of its intention to cancel service. Remi will then release such freeze of authority from Customer's account in good standing. Rates and Services-specific requirements, Terms And Conditions of Services offerings and use, including Service Level Agreement and Acceptable Use Policy governing RemiDIA services are contained in the applicable state or federal tariffs or on Remi's Internet web site. The Customer agrees to pay all charges associated with the Services by the 15th day of each month. A 1.5% penalty will be assessed any balance not paid by the 30th day of each month. Customer accounts more than 45 days delinquent are subject to cancellation, and may be required to place a deposit with Remi in order to reestablish the Services. Any charges, legal or otherwise, incurred by Remi in the collection of past due account balances are chargeable to the Customer, and will be added to the past due balance, the whole of which is again subject to the late payment penalty. Remi is hereby held harmless of any and all liability arising from the use or misuse of this service. The Customer hereby acknowledges and agrees that the resale of Services provided hereunder is expressly prohibited. This application (front side, reverse side and any pages signed by both parties and attached hereto, and, by incorporation, all applicable state and federal tariff provisions and those found in the applicable section of Remi's web site) is the only agreement between the parties with respect to the subject hereof. No other agreement, expressed or implied, will be honored.

### AUTHORIZATION - THANK YOU FOR CHOOSING REMI COMMUNICATIONS!

Customer Representative (Please print)	Title	Signature	Date
			- - - 200
Agent Name	Agent ID	Signature	Date
			- - - 200

