



**Orbit  
Software, Inc.**

2081 E. High Street, Suite #2  
Pottstown, PA 19464-3211  
[www.orbitsoftware.net](http://www.orbitsoftware.net)

**Celebrating Our 11th Anniversary!**  
**1998-2009**

May 5, 2009

Kimio Nelson  
Transportation Manager & Purchasing Agent  
Warren County SD  
185 Hospital Drive  
North Warren, PA 16365

Hello Kimio:

It's that time again. All of us at Orbit Software hope you have had a great year. Hopefully everyone is settled in and planning for this next one. Enclosed is the BusBoss™ End User Support Agreement for you to sign and return. This will guarantee uninterrupted quality support for the coming school year. You have additional payment options available to select from (Monthly, Annually and 3 Year Commitment). Please make sure you select the option desired and return it to us as soon as possible. To take advantage of the 5% discount, payment must be received by July 31, 2009 (no exceptions). Please let me know if you need a pre-dated invoice to reduce the chance of losing the discount.

As always, we are constantly adding new features and enhancements to BusBoss™. Version 2009 is being released in June. We will be hosting update training workshops and we will be contacting you with that schedule shortly. Here are some of the things that will be available in this next release:

<ul style="list-style-type: none"><li>• Fleet Optimization has been upgraded to be easier to use and accommodate variable speed limits, student seat size, etc.</li></ul>	<ul style="list-style-type: none"><li>• Calculates bus stop times on a route by taking the ending time of the route and calculating backwards to when the bus needs to leave the bus garage.</li></ul>
<ul style="list-style-type: none"><li>• Track changes to information by users and report interactively the date and individual making the change on the online screens accessible by the system administrator.</li></ul>	<ul style="list-style-type: none"><li>• Ability to import and export student information automatically on a set schedule (daily, weekly, designated time) using a set file name and location.</li></ul>
<ul style="list-style-type: none"><li>• Variable Speed Limits based on Time of Day</li></ul>	<ul style="list-style-type: none"><li>• Planned Route directional arrows showing direction of travel from stop to stop.</li></ul>
<ul style="list-style-type: none"><li>• Student seat size assignment accommodating student height and weight</li></ul>	<ul style="list-style-type: none"><li>• Route Tiering with drag and drop ability to move routes from one bus to another</li></ul>
<ul style="list-style-type: none"><li>• Unlimited Street name aliases with geocoding utilization</li></ul>	<ul style="list-style-type: none"><li>• Ability to assign unlimited guardians to students</li></ul>
<ul style="list-style-type: none"><li>• Track Driver Accidents and Evaluations</li></ul>	<ul style="list-style-type: none"><li>• Ability to email parents routing information in bulk</li></ul>

**Field Trip Management** software services are also available free of charge to customers renewing their 2009-10 End User Support Agreement. There is no additional charge for customer support of this product. It is an Internet based product that will require uploading your database to our website to allow authorized users to request, approve and schedule field trips. This will give you the opportunity to see just how easy field trip management can be. The Field Trips update and web based training is scheduled for July, 2009.

**iBusBoss™** is an Internet/Intranet based add-on for the desktop version of BusBoss. With **iBusBoss**, a user can securely view data and reports directly from BusBoss on virtually any Internet-enabled computer. Access is given on a user basis, limiting access down to the student level. **iBusBoss** contains a large selection of reports that can easily be displayed, printed, sorted and formatted to meet any users individual needs.

**TRIPpatrol™** standalone or integrated within BusBoss, is available using Cellular or RF systems. Vehicle GPS tracking information is collected in real time and automatically transmitted to the base station. School administrators can also view vehicle locations using the Internet. TRIPpatrol™ can help you better manage your routes and drivers by eliminating excess miles and driver hours. Actual routes driven can be incorporated into BusBoss automatically. Historical reports can be used to help you make your transportation operation more efficient and cost effective. If you are interested in learning more about TRIPpatrol™, please give us a call or visit [www.trippatrol.com](http://www.trippatrol.com).

We have expanded our client base to over 28 states throughout the US and in Canada. We remain committed to providing you quality customer support, services and enhanced functionality. Thank you and we appreciate your continued support.

Sincerely,

*Sonia M. Mastros*

Sonia M. Mastros  
President

Enclosure



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## END USER SUPPORT AGREEMENT

**SOFTWARE PRODUCT:** BusBoss™ Professional

**SUBSCRIBER:** Warren County SD  
185 Hospital Drive  
North Warren, PA 16365

### SUPPORT AGREEMENT INCLUDES:

- Free unlimited telephone/modem/internet support for questions relating to the procedures and operations of BusBoss™ (excludes data related support).
- On-site support and any support that is not related to the procedures and operations of BusBoss™ will be billed at a discounted rate of \$115.00 per hour, (plus lodging, travel time and expenses, if applicable), to be billed monthly.
- 24 hour on-line training via the Internet (www.busboss.com/eTraining).
- Unlimited BusBoss™ software updates and enhancements during period of support (Internet downloads).
- Free Update training workshops and user's guides as annual updates are released.
- Map updates utilizing Tiger census maps are available at no additional charge as the maps become available. (Please note: manual map modifications may be overwritten when importing the map updates.)
- Web access to Field Trip management software.

### PAYMENT OPTIONS (select option desired):

- ☐ **3 Year Commitment with equal Annual Payments, due by July 31<sup>st</sup> of each year. No Annual Increases.**

A 5% discount in the amount of \$ 693.00 billed at \$4,389.00 for each full year.

**COST: \$13,860.00**

**PERIOD OF SUPPORT: July 1, 2009 to June 30, 2012**

- ☐ **Annual Payment (subject to annual increases)**

One-time advance payments receive a 5% discount in the amount of \$ 231.00 billed at \$4,389.00 for the full year, due by July 31, 2009.

**COST: \$4,620.00**

**PERIOD OF SUPPORT: July 1, 2009 to June 30, 2010**

- ☐ **Monthly Payments (service charge applies)**

Client will be billed at \$ 390.00 per month starting July 1, 2009.

**COST: \$4,680.00**

**PERIOD OF SUPPORT: July 1, 2009 to June 30, 2010**

**SUBSCRIBER:**  
Warren County SD

**SUPPORT PROVIDER:**  
Orbit Software, Inc.

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Authorized Signature

*Sonia M. Mastros*  
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Authorized Signature

\_\_\_\_\_  
Printed Name

Sonia M. Mastros  
\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Title

President  
\_\_\_\_\_  
Title

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Date

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Date