



Citrix Education Program

Campus –Wide Option FAQ

The Citrix® Education License Program is designed to address the unique n needs of academic and educational institutions with a simple, flexible program that lets you keep y your technology up to speed, even on a limited budget.

The Program’s Campus-Wide Option makes it economically practical and very y simple to acquire and use Citrix products on a broad basis by licensing all Students and optionally all Faculty and Staff, campus-wide, for unlimited use of select Citrix products.

Table of Contents

OVERVIEW..... 2

CUSTOMER ELIGIBILITY 2

QUALIFYING FOR CAMPUS-WIDE 3

COUNTING FTE STUDENTS, FACULTY AND STAFF..... 3

PRICING AND AVAILABILITY 5

OVERVIEW

WHAT IS THE CITRIX EDUCATION PROGRAM CAMPUS-WIDE OPTION?

The Citrix Education Program Campus-Wide Option is a new offering from Citrix exclusive to the Education market that provides deeply discounted pricing on annual term licenses for select Citrix products.

WHAT PRODUCTS WILL BE AVAILABLE UNDER THE CAMPUS-WIDE OPTION?

Citrix will make available XenDesktop Annual Licenses for all XenDesktop Editions under the Campus-Wide Option.

ARE ANY OTHER PRODUCTS AVAILABLE UNDER THE CAMPUS-WIDE OPTION?

At present, only XenDesktop is available under Campus-Wide. However Citrix is evaluating other products for inclusion under the Campus-Wide Option. Education customers may purchase all Citrix products under the Education License Program Standard Pricing option.

CUSTOMER ELIGIBILITY

WHAT CUSTOMERS MAY USE THE CAMPUS-WIDE OPTION?

In order to participate in the Education Licensing Program and be eligible for the Campus-Wide Option, customers must be:

A school organized and operated exclusively for educational purposes, such as a correspondence school, junior college, college, university, scientific or technical institution, which is accredited by associations recognized by either the Department of Education and/or the local Education Authority, and that teaches students as its primary focus.

The district, regional, or state administrative office of an entity described above, if the office is organized and operated exclusively for educational purposes.

A hospital, healthcare organization, medical testing laboratory, non-profit museum or public library which is wholly owned by an entity described above. By way of example, the hospital or library of a university meeting the requirements would be part of the customer for purposes of this Agreement.

Any administrative office or Board of Directors that controls, administers, or is controlled by or administered by an entity described above may also participate.

MAY NON-PROFIT AND HEALTHCARE CUSTOMERS THAT QUALIFY FOR THE EDUCATION LICENSING PROGRAM USE THE CAMPUS-WIDE OPTION?

Yes. Any customer who meets the eligibility criteria for the Education Licensing Program may take advantage of the Campus-Wide Option.

QUALIFYING FOR CAMPUS-WIDE

WHAT ARE THE REQUIREMENTS TO QUALIFY FOR THE CAMPUS-WIDE OPTION?

Campus-Wide Option pricing for any products selected is based on a count of your total Full-Time Equivalent (FTE) Students and requires organization-wide coverage.

You must hold an active Microsoft Campus or School Agreement.

You must license 100% of your students in the participating school(s) or department(s) and should base the FTE calculation on the same number of full-time and part-time students, faculty and staff that will be using campus wide licensing.

Your first order to qualify for Campus-Wide pricing must be for a minimum of 1,000 FTE Students.

HOW DOES CITRIX DEFINE CAMPUS UNDER THE CAMPUS-WIDE OPTION?

For K-12 and primary educational organizations, a campus may be defined as either one school or an entire school district. When defining a campus as an entire school district, all FTE students in all schools within the district must be licensed.

For Higher Educational organizations, a campus may be defined as a school or department, an individual location, or an entire multi-campus university. When defining a campus as an entire university, all FTE students within each campus must be licensed. When defining a campus as a school, all FTE students within each department must be licensed.

COUNTING FTE STUDENTS, FACULTY AND STAFF

HOW DOES CITRIX DEFINE A FULL TIME EQUIVALENT (FTE) STUDENT?

One (1) full time equivalent (FTE) student is defined as either; one (1) student attending an educational institution on a full time basis, or, three (3) students attending the same educational institution on a part time basis.

AM I REQUIRED TO LICENSE MY ENTIRE POPULATION OF FTE STUDENTS TO QUALIFY FOR CAMPUS-WIDE PRICING AT MY LOCATION?

Yes. Campus-Wide pricing for any products you select is based on a count of your total Full-Time Equivalent (FTE) Students and requires organization-wide coverage.

You must license 100% of your students in the participating school(s) or department(s) using the same FTE calculation as your Microsoft Campus or School Agreement.

IS THERE A MINIMUM FTE STUDENT COUNT?

Yes. The minimum FTE Student count is 1,000 to qualify for the Campus-Wide Option.

CAN I ORDER THE CAMPUS-WIDE OPTION IF I HAVE LESS THAN 1,000 FTE STUDENTS?

Yes. As long as a qualified Educational Organization orders a quantity of 1,000 it may use the Campus-Wide Option, even if this results in the organization having excess licenses.

HOW DOES CITRIX DEFINE FULL TIME EQUIVALENT (FTE) FACULTY AND STAFF?

One (1) full time equivalent (FTE) faculty or staff member is defined as either; one (1) faculty or staff member employed at an educational institution on a full time basis, or, three (3) faculty or staff members employed at the same educational institution on a part time basis.

AM I REQUIRED TO LICENSE MY ENTIRE POPULATION OF FTE FACULTY AND STAFF TO QUALIFY FOR CAMPUS-WIDE PRICING AT MY LOCATION?

No. There is no requirement to license faculty and staff in order to qualify for Campus-Wide pricing.

Should you choose to extend Campus-Wide Option to your faculty and staff you are required to license 100% of your faculty and staff in the participating school(s) or department(s) using the same FTE calculation as your Microsoft Campus or School Agreement.

IS THERE A MINIMUM FTE FACULTY AND STAFF COUNT TO QUALIFY FOR CAMPUSWIDE?

No. There is no minimum FTE Faculty and Staff count.

PRICING AND AVAILABILITY

WHAT IS THE PRICING FOR XENDESKTOP UNDER THE CAMPUS-WIDE OPTION?

The suggested Campus-Wide Option pricing is detailed below:

XenDesktop Platinum Student / Faculty	XenDesktop Enterprise Student / Faculty	XenDesktop VDI Student / Faculty
\$29 / Year	\$19 / Year	\$9 / Year

WHEN WILL THE CAMPUS-WIDE OPTION BE AVAILABLE?

The Campus-Wide Option will be publically available effective December 7, 2009.

WHAT SHOULD I DO IF I WANT TO USE THE CAMPUS-WIDE OPTION?

If you are interested in taking advantage of the Campus-Wide Option you should contact your Citrix Partner of choice or a Citrix Sales Representative for further details.