



## Unique Email Features List

**Below are some of the unique features of Gaggle that can be used as part of your E-rate selection criteria.**

1. Automatic content monitoring of student email with questionable messages redirected to educator accounts.
2. Blocked Word List that can be customized at the district or school level so each school can decide exactly what words and phrases are inappropriate for their student's message content.
3. Blocked Address List that can be customized for each school. This feature offers a very fine degree of control. For example, schools can block mail from all .com addresses but allow mail from the aol.com domain. The school can further decide to block mail from a specific AOL address. All blocked messages are rerouted to an educator for review.
4. Anti-Pornography Scanner (APS) that automatically detects and blocks embedded pornographic images, as well as those in attachments, zip files, as linked images or on web sites included as URLs in the message body. The scanner is exceptionally accurate and in most cases it can detect the difference between harmless pictures of students in bathing suites and pornographic images. Gaggle is the only student email provider to offer a system that uses a three-pronged approach to blocking inappropriate images from reaching your students.
5. Gaggle offers the highest degree of CIPA compliancy of any student email solution on the market. Gaggle meets the CIPA requirement to "block visual depictions that are obscene or are harmful to minors." Other services can only meet this requirement by restricting all attachments and embedded URLs, whereas the Gaggle system actually "reads" the image to determine whether it is appropriate or not.
6. Built in Language Translation feature supporting **forty-three** different languages. There is no limit to the size of the text that can be translated and the language translation feature can be turned on or off for specific users and schools. Translated text is checked in real time for offensive content and educators are notified when violations occur.
7. Auditory Feedback System (AFS) that supports special needs students requiring multiple learning modalities. Students can listen to inbound and outbound emails, blogs and message board posts as they are read aloud. Converted text is checked in real time for offensive content and educators are notified when violations occur.
8. 7 Gigabytes of storage per email account.
9. Mail Forwarding to another email account such as your district address. You can choose to forward your students' blocked mail or all email. Forwarding of blocked messages to the teacher's district email account makes for easy monitoring of their students' activity. Forwarded blocked messages include links for unblocking and deleting the messages without logging into the Gaggle website.
10. District wide Email Search: Gaggle's district wide and user level search indexes make it easy to search for and find any email message or attachments. When you need to find something it's no longer like searching for a needle in a haystack. You have powerful Boolean search capabilities at your fingertips.

11. POP3 and SMTP access to email accounts for access using Outlook, Eudora, Lotus Notes, and other POP3 supported software.
12. IMAP access to email accounts for access using Outlook, Eudora, Apple Mail, and other IMAP supported software.
13. All mail sent via Gaggle's smtp servers is filtered according to the same rules as the web based system and all mail is stored on the system for review by appropriate administrators.
14. The system allows educators to check off and unblock multiple messages in a single click for easy administration.
15. Visual display of the reason for blocked messages with offensive text shown in red.
16. Users to have the ability to share address groups and distribution groups across a school or district.
17. Virus Protection. Gaggle uses a two-pronged approach to combating viruses, utilizing an enterprise-class commercial virus scanning solution as well as a customized Clam AV system. Each message is scanned twice for viruses, once on the upload to our servers, and again prior to delivering the message to the end user. Gaggle's virus definition libraries are updated every hour.
18. Spam Protection. Gaggle utilizes an enterprise-class commercial spam protection solution to analyze all incoming mail to identify new spammers in real time. Our combined commercial grade spam protection provides a greater than 99% protection rates against spam.
19. Controlling EXE's, SCR's, and VB script attachments is easy via Gaggle's Blocked Attachment Type feature. The district can set policies to block specific types of attachments or strip out certain types of attachments from incoming and outbound email. This feature can be applied to both teacher and student accounts.
20. Ability to filter attachments for inappropriate content. Attachment types including MS Word, PowerPoint, Excel, PDF, RTF, and TXT documents are scanned for inappropriate words, images and URLs.
21. Secure password protected login via Secure Socket Layer (SSL) at <https://www.gaggle.net>.
22. Free end user technical support provided from 7 AM to 6 PM CST Monday through Friday via phone or LiveChat. Support is provided to district staff, teachers, and even students. Customer Service is provided in evenings, on weekends and holidays, via email, with an eight-hour maximum response time.
23. Active Directory and LDAP Authentication allows users to access their Gaggle accounts using the same username and password they use to login to the local network.
24. Integration with Moodle, Blackboard, Angel and Sharepoint. Mail and other widgets can be directly inserted into pages with automatic single sign-on.
25. Automated Account Generation: This is an automated nightly creation, deletion and updating of user accounts via customized scripts between the district and the Gaggle servers. This feature is Erate eligible and an additional fee applies.
26. Mobile phone version of Gaggle's web applications. The mobile interface has been optimized to work in a low bandwidth environment, on small screen sizes and with relatively slower processors. In particular, Gaggle is now compatible with iPads, iPod Touches and iPhones.
27. One click access to message headers so staff can easily track down the source of offending messages. The Gaggle system automatically stamps the network IP address on every message sent from the servers.

28. Customizable signatures for all users on the system. Each user can have their signature automatically added to each outgoing message.
29. Customizable footer message for each school on the system. The bottom of each email can include a disclaimer from your district as well as an address to contact in case of email abuse.
30. Ability to identify an email by user level, school, and district. The Outbound Mail User Identification is added to the bottom of every email.
31. Ability to customize email display name to first name, first name and last initial, full name, or none.
32. Exploding address groups allow access to the Gaggle Distribution lists without logging into the web site. Educators can send mail to user sets based upon access level criteria or to custom address groups, all from their District email account, without have to log into the Gaggle system.
33. The Max Recipients per Email feature can be used to prevent students from sending mass emails to the entire student body. Each outbound message can be restricted to just 1, 3, 5, 10, 25, 35, or 50 recipient addresses.
34. The Max Messages per day allows schools to limit how many messages per day each user may send.
35. Directory Access restrictions can be applied to an entire school or to specific users in order to control which user addresses your students can view. Students can have district wide directory access turned on or off. Even within the students' own school the directory can be limited to just students, just teachers or no access.
36. Unlimited User Groups and classes: Students can belong to multiple groups, which you define, such as 5th period English, Student Government, Football Team, Math Faculty, Yearbook Staff, etc.
37. A graduation year can be set for each student so users can be better organized and graduating students can be easily purged at the end of the school year.
38. Customizable Auto-Reply feature for all non-student users with configurable date ranges.
39. A Student ID number from your SMS can be set for each user account so it is easy to identify users and better integrate with your other school management systems.
40. Support for the State Assigned Student Identifier (SASID) required by NCLB and currently mandated in states such as Illinois, Iowa, New York, California, and Colorado.
41. The ability to integrate with the districts' web hosting/portal system, such as Edline, SchoolWires, SchoolFusion, and FinalSite. Gaggle can integrate for cross authentication of users via one login account.
42. Archiving and Data Retention Policy features provide a sophisticated email archiving solution. (Additional fees apply. Not E-rate eligible.)
43. Integrated calendars. Individual and shared calendars integrated with Gaggle's email and homework drop boxes. Users can have multiple calendars and delegate view and edit access to other users. Calendars are compatible with standard formats such as iCal and Cal-Dav.
44. Gaggle maintains exceptional insurance coverage including \$2 million in General Commercial Liability Insurance with a \$1,000,000 umbrella policy. In addition, we have \$1 million in Professional Technical Errors and Omissions Insurance.

45. The ability to run customized usage reports on a school or district wide basis. Selected actions include Sent Email, Email Unblocked, Spam Received, Read Email, Email Blocked, User Logins, Audio Feedback Used, Translator Used, and Email Received. Usage Reports are also available for many of the Gaggle Student Web Hosting Tools.
46. Human Monitoring Service: If you need to provide complete internet safety for your students and increase teacher buy in only Gaggle offer the HMS service. (Additional fees apply. Not E-rate eligible.)
47. The ability to Mass Delete Mail. In the event that a user sends incorrect or inappropriate content to multiple users. Administrators can perform an advanced search for the message across the school or district. The Mass Delete Mail feature will delete all instances of the message in each individual account.
48. The ability to perform a Mass Recovery of Mail. In the event that a user inadvertently deletes a message a Mass Recovery can be performed. The Mass Recover Mail feature will restore all instances of the message in each individual account.
49. Outlook Directory Integration. Allows users to search the user directory on Gaggle through Microsoft Outlook or other LDAP clients.
50. Portal Links are a way to customize Gaggle's Jump To menu so that users can easily go to other sites and other web-based services the school or district is utilizing. Students can easily access other services or research sites without having to remember multiple website addresses and login information.
51. Automated Phone Based Account Retrieval allows users to retrieve their user name and password from Gaggle without any human involvement. Users enter their home phone or mobile number on the Gaggle website, which then looks up the user account associated with that phone number.
52. District wide user Admin Search allows you to quickly locate users by first name, last name, username, and student ID using partial string matches.
53. Auto Mail Check Feature. Gaggle now includes an Auto Mail Check feature that is similar to client-based email solutions. Users can set the Auto Mail Check to run every 5, 10, or 15 minutes.
54. Email Routing Rules allow users the flexibility to designate different actions when specific emails are received. Routing Rules in the Gaggle system are: Delete, Mark as read, Star it, Mark as spam, Move to specific folder or Forward it to another email address. Rules can be based on Name, Sender, Receiver, if there is an Attachment, or specific words within the email.
55. Variety of different background themes to choose from.
56. Twenty-one different user access levels including District Master, School Master, Teacher, Staff, Parent, Student, Send to School Only, Suspended and many others.
57. Query based sending allows district level users to create email lists based on database queries such as graduation year, school name, access level and more.
58. District wide Blocked Word List management allowing schools to subscribe to each other's customized lists.