

Welcome to Renzulli Scales Online

Website usage T&Cs

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We may revise these Terms at any time by amending this page although no such change will affect any order you have already placed with us, which shall be governed by the terms at the time that your order was made. You are expected to check this page in the event of any new orders, to take notice of any changes we make, as they are binding on you in the event of a new order. For the avoidance of doubt, a customer will be bound by the version of the Terms & Conditions of Sale and Website Use that applied on the date of their order, regardless of any other orders they have made with us. Some of the provisions contained in these Terms may also be superseded by provisions or notices published elsewhere on our Site, and in the event of inconsistency between these Terms and any provisions or notices published elsewhere on our Site, the latter takes priority.

In some instances, additional terms will apply to our specific products and/or services. To the extent such additional terms conflict with these Terms and Conditions of website use, the additional terms will prevail.

Information about us

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Access to our Site is provided on a temporary basis and we reserve the right to withdraw access to our Site or amend the service we provide on our Site without notice. We will not be liable if for any reason our Site is unavailable at any time or for any period.

You are responsible for making all arrangements necessary for you to have access to our Site. You are also responsible for ensuring that all persons who access our Site through your internet connection are aware of these Terms, and that they comply with them. You agree not to damage, interfere with or disrupt access to the Site or do anything which may interrupt or impair its functionality.

Anything on our Site may be out of date at any given time, and we are under no obligation to update it. We seek to ensure that information published on our Site is accurate when posted, but we cannot be held liable for its accuracy or timeliness and we may change the information at any time without notice. You must not rely on information on the Site and you acknowledge that you must take appropriate steps to verify this information before acting upon it.

Monitoring

We reserve the right to monitor and track your visits to the Site in accordance with our Cookie policy and Privacy Policy, and any processing of your personal data by us will be done in accordance with these policies.

Ordering and availability

Products may only be ordered for personal use, and may not be resold. Products may be ordered by clicking on the items you wish to purchase and then following the prompts that will appear on-screen. You may check and correct any input errors in your order up until the point at which you submit your order to us by clicking the "Pay Now" button on the checkout page.

Your order constitutes an offer to us to buy the products ordered. All orders are subject to acceptance by us. We are not obliged to accept your order and may, at our discretion, decline to accept any order.

For orders made in GBP or USD, you acknowledge that you shall pay for your order by clicking on the "Pay Now" button. In the event of such order not being accepted by us, we will refund your order in full within eight (8) weeks from the date of non-acceptance by us. In the event that the order is part of a larger order and the rest of the items have been accepted by us, then we will not refund the value of the other items in the order or the shipping fee (where applicable). In the event of any type of discount being applied to your order, we will refund the amount paid by you including the discount. After placing an order, you will receive an acknowledgment from us that we have received your order. Please note that this does not mean that your order has been accepted. This email is to be treated as proof of receipt of the order but not proof of acceptance of the order by us. Only by supplying the product so we confirm the acceptance of your order. In the event that we do not accept your order, we will notify you of such.

For orders made in AUS or NZD, you shall only be charged for your order once the order has been dispatched by us. Once the order has been dispatched, you will receive a notification of this dispatch by us, which will confirm the acceptance of your order by us. In the event of such order not being accepted by us, our warehouse will notify you of such non-acceptance and we will refund your order in full within eight (8) weeks from this date.

The contract between you and us in relation to the products ordered will only be formed when we send you the products. After entering into such contract, we will be under a legal duty to supply you with products that are in conformity with the contract.

From time to time, certain new products which are not yet available may be pre-ordered. Where this is the case, we will indicate to you the availability date.

Risk and ownership

The products ordered will be at your risk from the time of delivery. Ownership of the products ordered will also pass to you on delivery, provided full payment of all sums due in respect of the products, including any delivery charges, have been received by us.

Price and payment

For all orders, the price will include our standard shipping, please see our Shipping Policy for more information.

The price indicated on the Site will indicate whether it is inclusive or exclusive of VAT or equivalent sales tax. The customer shall be responsible for any local charges or taxes that are levied on them, that apply to their order.

For all customers, the price does not include, and additional fees may be charged for:

1. any method of shipping other than 'standard shipping', (including expedited shipping) that you select at checkout, where the applicable additional fee will be shown. For more information see our Shipping Policy; and
2. any applicable customs or import taxes and/or duties that you may have to pay upon receipt of the products, or other charges incurred as a result of shipping the products to your location. Please note that we have no control over these charges and we cannot advise on their amount. You will be responsible for payment of any such charges.

Prices and delivery costs are liable to change at any time, but changes will not affect orders in respect of which we have already sent you an Order Confirmation.

The Site contains a large number of products and it is always possible that, despite our best efforts, some of the products listed on the Site may be incorrectly priced. If a product's correct price is higher than the price stated on the Site, we will normally, at our discretion, either contact you for instructions before despatching the product, or reject your order and notify you of such rejection.

Payment for all orders must be made by such payment methods as indicated on the checkout page.

You should be aware that online payment transactions are subject to validation checks by your card issuer and we are not responsible if your card issuer declines to authorise payment for any reason. Please note, it is possible that your card issuer may charge you an online handling fee or processing fee. We are not responsible for this fee.

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Disclaimer

While we endeavour to ensure that the information on the Site is correct, we do not warrant the accuracy and completeness of the material on the Site. We may make

changes to the material on the Site, at any time without notice. The material on the Site may be out of date, and we make no commitment to update such material.

While we have taken reasonable steps to depict products as accurately as possible through the photographs and other images featured on the Site, the detailing (such as colour, pattern and texture, etc.) you see on-screen will depend on your monitor and, as such, may not exactly reflect the actual detailing of a product when you receive it.

Implied Terms

The express provisions of these Terms are in place of all warranties, conditions, terms, undertakings and obligations implied by statute, common law, trade usage, course of dealing or otherwise, all of which are excluded to the fullest extent permitted by law.

Liability

Nothing in these Terms affects your legal rights.

The material on the Site is provided "as is", without any conditions, warranties or other terms of any kind.

We, any other party (whether or not involved in creating, producing, maintaining or delivering the Site), and any of our group companies and the officers, directors, employees, shareholders or agents of any of them, exclude all liability and responsibility for any amount or kind of business loss or damage that may result to you or a third party (including without limitation, any direct, indirect, punitive or consequential loss or damages, or any loss of income, profits, goodwill, data, contracts, use of money, or loss or damages arising from or connected in any way to business interruption, and whether in tort (including without limitation negligence), contract or otherwise) in connection with the Site in any way or in connection with the use, inability to use or the results of use of the Site, any websites linked to the Site or the material on such websites, including but not limited to loss or damage due to viruses that may infect your computer equipment, software, data or other property on account of your access to, use of, or browsing the Site or your downloading of any material from the Site or any websites linked to the Site.

Any liability we do have for losses you suffer arising from your purchase of any product shall not exceed the purchase price of the relevant products and is strictly limited to losses that were reasonably foreseeable.

Nothing in these Terms shall exclude or limit our liability for:

1. death or personal injury caused by negligence (as such term is defined by the Unfair Contract Terms Act 1977);
2. fraud; or
3. for any other liability that, by law, may not be limited or excluded,.

Investors

The information contained on our Site (including, without limitation, the financial information concerning us or our corporate group) is not an invitation to invest in shares or other securities, or any other products or services or otherwise deal in these or enter into a contract with us or any other company. The information provided should not be relied upon in connection with any investment decision. If you need advice, please consult with a professional financial adviser.

The past performance of us or any other company referred to on the Site cannot be relied upon as a guide to its future performance. The price of shares and the income derived from them can go down as well as up and investors may not recoup the amount originally invested.

Our Site contains certain forward-looking statements that are neither reported financial results nor other historical information. Because these forward-looking statements are subject to assumptions, risks and uncertainties, actual future results may differ materially from those expressed in or implied by such statements. Many of these assumptions, risks and uncertainties relate to factors that are beyond our ability to control or estimate precisely, such as delays in obtaining or adverse conditions contained in regulatory approvals, competition and industry restructuring, changes in economic conditions, currency fluctuations, changes in interest and tax rates, changes in laws, regulations or regulatory policies, developments in legal or public policy doctrines, technological developments, the availability of new acquisition opportunities or the timing and success of future acquisition opportunities. These forward-looking statements speak only as of the date of their publication on the Site. We do not undertake any obligation to publicly release any revisions to these forward-looking statements to reflect events or circumstances after the date of their publication on the Site.

Jurisdiction and applicable law

The English courts will have non-exclusive jurisdiction over any claim arising from, or related to, a visit to our Site, although we retain the right to bring proceedings against you for breach of these Terms in your country of residence or any other relevant country. If you are a consumer for UK and EU law, you may also bring proceedings against us in your country of residence, and we may only bring proceedings against you in your country of residence.

These Terms and any dispute or claim arising out of or in connection with them or their subject matter or formation (including, without limitation, non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of England and Wales. If you are a consumer for UK and EU law, you may also benefit from certain mandatory provision of applicable law.

Returns & Cancellations

Please review our full [Returns & Cancellations Policy](#).

General

If we fail to enforce any of our rights, that does not result in a waiver of that right.

If any provision of these terms is found to be unenforceable, all other provisions shall remain unaffected.

These terms and any document expressly referred to in them represent the entire agreement between you and us in relation to the subject matter of any order.

You agree to keep confidential all information concerning our business or affairs. This does not apply to any disclosure required by a court or regulatory body of competent jurisdiction, trivial information, or information already publicly available or demonstrably in your possession at the time of disclosure (other than as a result of breach of any confidentiality obligation).

All notices given by you to us must be send to support@tandfonline.com. We may give notice to you at either the email or postal address you provide to us when placing your order. Notice will be deemed received and properly served 24 hours after an email is sent or three days after the posting of a letter. In proving the

service of any notice, it will be sufficient to prove in the case of a letter that such letter was properly addressed, stamped, and placed in the post and, in the case of an email, that such email was sent to the specified email address of the addressee.

These Terms and any contract for the sale or purchase under these Terms are binding on you and us and on our respective successors and assigns. You may not transfer, assign, charge, or otherwise dispose of any of your rights or obligations arising under these Terms or any such contract, without our prior written consent. We may transfer, assign, charge, sub-contract, or otherwise dispose of any of our rights or obligations arising under these Terms or any contract arising related to your order(s), at any time.

We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under a contract that is caused by events outside our reasonable control (Force Majeure Event). A Force Majeure Event includes any act, event, non-happening, omission, or accident beyond our reasonable control and includes in particular (without limitation) strikes, lock-outs or other industrial action, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster, impossibility of the use of railways, shipping, aircraft, motor transport or other means of public or private transport, impossibility of the use of public or private telecommunications networks and the acts, decrees, legislation, regulations, or restrictions of any government. Our performance under these Terms is deemed to be suspended for the period that the Force Majeure Event continues, and We will have an extension of time for performance for the duration of that period. We will use our reasonable endeavours to bring the Force Majeure Event to a close or to find a solution by which our obligations under the contract may be performed despite the Force Majeure Event.

Please note, your order may be subject to any promotional terms and conditions that apply to your order. Please check your order details for more information on these promotional terms and conditions.